

CLAIM LETTER N^o:

CLAIMER:	SKV NUMBER: AMOUNT (pieces): INVOICE DATE AND NUMBER:
VEHICLE DATA	
BRAND:	MODEL:
VIN:	ENGINE:
MODEL YEAR.:	
MOUNTING:	DEMOUNTING:
DATE:	DATE:
MILEAGE:	MILEAGE:

CAUSE OF CLAIM

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COMMENTS:

- Additional documents confirming the occurrence of the fault have been attached.
- Permission for product destructive testing has been agreed.

SUGGESTED WAY TO CONSIDER THE COMPLAIN:

- REPAIR
- EXCHANGE OF GOODS
- WITHDRAWAL FROM THE CONTRACT / CREDIT NOTE

*The final decision on how to handle a complaint is up to the guarantor.

*In case of complaints regarding fuel pumps, customer's consent for product destructive testing is required.

Date of submission:

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Claimer's signature:

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